Food Establishment Inspection Report Score: 92.5 Establishment Name: CRACKER BARREL #604 Establishment ID: 3034012675 Location Address: 1750 PECAN LANE Date: 09/25/2020 City: KERNERSVILLE Status Code: A State: NC Time In:7:45 AM Time Out: 5:00 PM 34 Forsyth Zip: 27284 County: 34 Forsyth
CRACKER BARREL OLD COUNTRY STORE Total Time: 9 hrs 15 min Permittee: CODDODATION Category #: IV Telephone: (336) 992-0892 FDA Establishment Type: Full-Service Restaurant Wastewater System: Municipal/Community On-Site System No. of Risk Factor/Intervention Violations: 11 Water Supply: Municipal/Community On-Site Supply No. of Repeat Risk Factor/Intervention Violations: 0 Foodborne Illness Risk Factors and Public Health Interventions Good Retail Practices Risk factors: Contributing factors that increase the chance of developing foodborne illness. Good Retail Practices: Preventative measures to control the addition of pathogens, chemicals Public Health Interventions: Control measures to prevent foodborne illness or injury and physical objects into foods. IN OUT N/A N/O Compliance Status IN OUT N/A N/O Compliance Status CDI R VR Supervision .2652 Safe Food and Water .2653. .2655. .2658 PIC Present; Demonstration-Certification by accredited program and perform duties عاد اعاق 28 | | | | | | Pasteurized eggs used where required Employee Health .2652 200 -29 🛛 🗆 Water and ice from approved source Management, employees knowledge; responsibilities & reporting 2 🗆 🗆 Variance obtained for specialized processing 30 🛛 🗀 🗀 3 | 🛛 Proper use of reporting, restriction & exclusion 3150 - -Food Temperature Control .2653, .2654 Good Hygienic Practices .2652, .2653 Proper cooling methods used; adequate 31 🗆 🖾 equipment for temperature control 4 🗆 🛛 Proper eating, tasting, drinking, or tobacco use 32 🖾 🗆 🗆 🗆 Plant food properly cooked for hot holding 5 🖾 🗀 No discharge from eyes, nose or mouth 33 🖾 🗀 🗀 🗀 Approved thawing methods used Preventing Contamination by Hands .2652, .2653, .2655, .2656 34 🖾 🗆 Thermometers provided & accurate 6 | 🖂 Hands clean & properly washed Food Identification No bare hand contact with RTE foods or pre-3 13 0 0 0 approved alternate procedure properly followed 35 🛛 🗆 Food properly labeled: original container 2100-0 8 🖂 $| \boxtimes$ Handwashing sinks supplied & accessible Prevention of Food Contamination .2652, .2653, .2654, .2656, .265 Approved Source .2653, .2655 Insects & rodents not present; no unauthorized 36 🛛 🗆 | - | - | - | - | - | 9 🛛 م ام امالاتات Food obtained from approved source Contamination prevented during food 37 🔲 🛛 preparation, storage & display 10 🛛 (2)M(0) (2) (2) (2) Food received at proper temperature 38 🗆 🖾 Personal cleanliness 11 Food in good condition, safe & unadulterated 39 🗆 🛭 Wiping cloths: properly used & stored Required records available: shellstock tags, 12 🗆 40 🖾 🗀 🗀 Washing fruits & vegetables Protection from Contamination Proper Use of Utensils 41 🗆 🗖 In-use utensils: properly stored 14 🗆 \boxtimes Food-contact surfaces: cleaned & sanitized Utensils, equipment & linens: properly stored, 42 🗆 🗖 Proper disposition of returned, previously served, dried & handled 15 🛛 Ιп reconditioned, & unsafe food Single-use & single-service articles: properly 43 🛛 🗆 Potentially Hazardous Food Time/Temperature stored & used □ □ □ Proper cooking time & temperatures 3190 - -44 🛛 🗀 Gloves used properly Utensils and Equipment .2653, .2654, .2663 17
☐ ☐ ☐ Proper reheating procedures for hot holding 3130 - -Equipment, food & non-food contact surfaces 45 🔲 🛛 approved, cleanable, properly designed, constructed, & used □ □ □ Proper cooling time & temperatures Warewashing facilities: installed, maintained, & □ □ Proper hot holding temperatures 46 □ | 🖾 □ Proper cold holding temperatures |47| □ | 🖾 Non-food contact surfaces clean Proper date marking & disposition 3150 - -Physical Facilities .2654, .2655, .2656 Time as a public health control: procedures & 48 🛛 🔲 🔲 Hot & cold water available: adequate pressure 200 o o o 49 🔲 🛛 Consumer Advisory .2653 Plumbing installed; proper backflow devices Consumer advisory provided for raw or 50 🖾 🗆 200 o o o Sewage & waste water properly disposed undercooked foods Highly Susceptible Populations .2653 Toilet facilities: properly constructed, supplied 51 🛛 🗀 & cleaned Pasteurized foods used; prohibited foods not |24| □ | □ | 🖾 Garbage & refuse properly disposed; facilities maintained 52 X 🗆 Chemical .2653 ..2657 25 Food additives: approved & properly used 53 🗆 🛭 1 03 0 Physical facilities installed, maintained & clean



27 🗆 🛛 🗀

Conformance with Approved Procedures

26 🛛 🗀 🗀

Total Deductions:

Meets ventilation & lighting requirements:

designated areas used

54 🔲

2653 2654 2658

Toxic substances properly identified stored, & used

North Carolina Department of Health & Human Services

Compliance with variance, specialized process, reduced oxygen packing criteria or HACCP plan Comment Addendum to Food Establishment Inspection Report

Establishment Name: CRACKER BARREL #604	Establishment ID: 3034012675							
Location Address: 1750 PECAN LANE	▼Inspection □ Re-Inspection Date: 09/25/2020							
City: KERNERSVILLE State: NC	Comment Addendum Attached? X Status Code: A							
County: 34 Forsyth Zip: 27284	Water sample taken? Yes X No Category #: IV							
Wastewater System: Municipal/Community On-Site System Water Supply: Municipal/Community On-Site System	Email 1:joyce.dash@crackerbarrel.com							
Permittee: CRACKER BARREL OLD COUNTRY STORE	Email 2:							
Telephone: (336) 992-0892	Email 3:							

Temperature Observations

Effective January 1, 2019 Cold Holding is now 41 degrees or less								
Location	Temp	Item	Location	Temp	Item	Location	Temp	
Amber Cowles 7-1-21	0.000	steak	final cook	165.0	chicken	hot hold	135.0	
delivery	40.0	hashbrown	hot hold	137.0	apples	hot hold	135.0	
final cook	175.0	egg	reach in	36.0	green beans	hot hold	149.0	
final cook	161.0	catfish	reach in	36.0	mashed potatoes	hot hold	144.0	
walk in cooler	37.0	potato	cooling drawer	40.0	macaroni and	hot hold	138.0	
walk in cooler	41.0	sweet potato	cooling drawer	41.0	grits	hot hold	153.0	
	Location Amber Cowles 7-1-21 delivery final cook final cook walk in cooler	Location Temp Amber Cowles 7-1-21 000.0 delivery 40.0 final cook 175.0 final cook 161.0 walk in cooler 37.0	Location Temp Item Amber Cowles 7-1-21 000.0 steak delivery 40.0 hashbrown final cook 175.0 egg final cook 161.0 catfish walk in cooler 37.0 potato	Location Temp Item Location Amber Cowles 7-1-21 000.0 steak final cook delivery 40.0 hashbrown hot hold final cook 175.0 egg reach in final cook 161.0 catfish reach in walk in cooler 37.0 potato cooling drawer	Location Temp Item Location Temp Amber Cowles 7-1-21 000.0 steak final cook 165.0 delivery 40.0 hashbrown hot hold 137.0 final cook 175.0 egg reach in 36.0 final cook 161.0 catfish reach in 36.0 walk in cooler 37.0 potato cooling drawer 40.0	Location Temp Item Location Temp Item Amber Cowles 7-1-21 000.0 steak final cook 165.0 chicken delivery 40.0 hashbrown hot hold 137.0 apples final cook 175.0 egg reach in 36.0 green beans final cook 161.0 catfish reach in 36.0 mashed potatoes walk in cooler 37.0 potato cooling drawer 40.0 macaroni and cheese	Location Temp Item Location Amber Cowles 7-1-21 000.0 steak final cook 165.0 chicken hot hold delivery 40.0 hashbrown hot hold 137.0 apples hot hold final cook 175.0 egg reach in 36.0 green beans hot hold final cook 161.0 catfish reach in 36.0 mashed potatoes hot hold walk in cooler 37.0 potato cooling drawer 40.0 macaroni and cheese hot hold	

hot hold

hot hold

First Last Person in Charge (Print & Sign): Jonathon Thrasher First Last Regulatory Authority (Print & Sign): Michelle Bell

REHS ID: 2464 - Bell, Michelle

40.0

37.0

carrots

gravy

Ynichelle Bell east

Verification Required Date: 10/05/2020

163.0 ambient

135.0 gravy

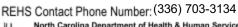


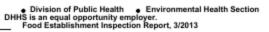
gravy

haddock

walk in cooler

walk in cooler









40.0

135.0

cooling drawer

hot hold

Comment Addendum to Food Establishment Inspection Report

Establishment Name: CRACKER BARREL #604 Establishment ID: 3034012675

Observations and Corrective Actions

Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code.

- 2 2-201.11 (A), (B), (C), & (E) Responsibility of Permit Holder, Person in Charge, and Conditional Employees P: 0 pts. Employees were able to list most of the symptoms associated with foodborne illnesses but did not have a large awareness of the foodborne illnesses. The person in charge shall ensure that employees understand when to report foodborne illnesses and symptoms to management. CDI: Management educated and stated they would add the knowledge of these to review with their employees routinely.
- 4 2-401.11 Eating, Drinking, or Using Tobacco C: 0 pts. When entering the kitchen for inspection, a coffee container was sitting on the prep surface of the make line. Eating and drinking shall occur in designated areas to prevent contamination of food and food prep areas. CDI: Drink removed.
- 2-301.12 Cleaning Procedure P: Three employees washed hands for less than 10 seconds during the inspection. Food employees shall clean their hands for at least 20 seconds. CDI: All employees rewashed hands.//2-301.14 When to Wash P: Employee touched face mask then contacted clean dishes without washing hands./ Three employees washed hands, then recontaminated hands by turning off faucets without using a barrier./ One employee scratched face with hand then touched clean plate with food./ One employee adjusted face mask then continued to fill containers with potatoes./ One employee touched bottom of ice bucket that had come in contact with shoe while filling bucket then continued to pour and fill ice bin without washing hands./ Employee donned hairnet and touched dessert cabinet without first washing hands. Hands shall be washed when contaminated. CDI: All employees rewashed hands properly.
- 5-205.11 Using a Handwashing Sink-Operation and Maintenance PF: 0 pts. Knife placed in handwashing sink./ Employee placed waitress tray in handwashing sink to rinse off while washing hands. A handwashing sink may not be used for purposed other than handwashing. CDI: Knife and tray removed and employees educated.
- 3-101.11 Safe, Unadulterated and Honestly Presented P,PF: 0 pts. Molded strawberries in container in front dessert cooler. Food shall be safe. CDI: Strawberries discarded.//3-202.15 Package Integrity PF: One can of dented soup. Packages shall maintained integrity of food inside to protect from potential adulteration. CDI: Can discarded.
- 3-302.11 Packaged and Unpackaged Food-Separation, Packaging, and Segregation P, 3-304.15 (A) Gloves, Use Limitation P: Line cook placed raw country fried steak in fryer with gloves on, removed gloves, donned new gloves, then added bread and tomato to plate./ Line cook cracked raw eggs and whisked, changed gloves and then plated cooked apples with new gloves with no handwashing between./ Line cook used raw egg whisk then touched spatula with same cracked egg contaminated glove, then changed glove but used new glove to contact the same spatula to cook eggs and add bacon with now-contaminated glove to plates. Single-use gloves shall be used for only one task such as working with ready-to-eat food or with raw animal food, used for no other purpose, and discarded when damaged or soiled, or when interruptions occur in the operation. Foods shall be protected from cross contamination by separating raw foods from cooked and ready-to-eat foods. CDI: Line cooks educated and procedure stopped to ensure safe food service. Bacon discarded.
- 4-601.11 (A) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils P: Dishes soiled throughout including: stack of plates, knife, scraper, biscuit cutter, slicer, 2 spatulas, tongs, 3 serving dishes, 10 dinner plates, 8 bowls, 2 serving spoons, 3 small plates, 8 soiled glasses, 4 coffee mugs, 2 teaspoons, lemon wedger, tomato dicer, lettuce chopper, forks, tomato slicer, tall pot, silver pans, and 4 lids. Food contact surfaces of equipment and utensils shall be maintained clean to sight and touch. CDI: All sent to be rewashed during inspection.
- 3-501.14 Cooling P: 0 pts. Tomato/onion mixture placed in make unit: 46F at 8:36am and 48F at 8:59am for a rise in temperature./ Slaw 50F at 10:10am and 50F at 10:55am for 0F/min rate. Cooling shall be accomplished within 4 hours from 70F to 41F. CDI: Both items had cooling methods adapted that allowed them to cool at a faster rate to meet the cooling parameter of 41F in 4 hrs.
- 3-501.16 (A)(1) Potentially Hazardous Food (Time/Temperature Control for Safety Food), Hot and Cold Holding P: 0 pts. Dumplings on steam table 108F 139F. Potentially hazardous foods shall be maintained at 135F and above. CDI: Dumplings reheated above 165F.
- 3-501.16 (A)(2) and (B) Potentially Hazardous Food (Time/Temperature Control for Safety Food), Hot and Cold Holding P: 0 pts. Small container of lettuce 47-51F in make unit from last night. Potentially hazardous foods shall be maintained at 41F and below. CDI: Lettuce discarded.
- 8-103.12 Conformance with Approved Procedures P,PF: In approved HACCP plan, facility has stated they would maintain accurate records of temperatures logged of cooling foods that have been cook-chilled according to the plan. Two of the records pulled-9/22 and 9/20- (out of 3 days presented) only show final cook temperatures for the products and no cooling temperatures were logged. On the third day -9/23- where the cooling temperatures were logged, after two hours of cooling several foods were above 70F and no corrective actions were taken as directed in the HACCP plan. The facility should have discarded the food products. A cooler was also found holding cook chill items that was not being monitored for cold holding temperatures per required in the HACCP plan (this particular cooler is part of a controlled digital system that is set to alarm if the cooler is rising above 41F, but was "stuck" in defrost mode today. The unit does not send an alert when this is the case and the foods that had been cook-chilled being held were 46F. All were discarded and included green beans, mashed potatoes, turnip greens, gravy, and pinto beans). If the regulatory authority grants a HACCP plan approval the permit holder shall (A) comply with the HACCP plans and procedures that are submitted and approved AND (B) maintain and provide to the regulatory authority records that demonstrate that the following are routinely employed: (1) procedures for monitoring the critical control points; (2) monitoring of critical control points; (3) verification of the effectiveness of the operation; (4) necessary corrective actions if there is a failure at a CCP. Verification of HACCP plan procedures required by 10-5-20 to Michelle Bell at 336-703-3134 or bellmi@forsyth.cc.
- 31 3-501.15 Cooling Methods PF: Tomato/onion mixture sliced and prepared this morning placed directly into top of make unit after preparation./
 Coleslaw prepared and placed into deep containers with tight plastic wrap. Methods shall be taken to quickly cool foods including using shallow portions, placing food in equipment made to quickly cool foods and loosely covering foods to allow heat transfer. CDI: Tomato/onion mixture moved to walk in cooler and cooled to 41F with loose plastic wrap. Coleslaw moved to shallow pans and placed in different cooler with loose wrap.
- 37 3-305.11 Food Storage-Preventing Contamination from the Premises C: 0 pts. Two containers inside of reach in cooler uncovered (fish and fish batter) during breakfast. Maintain foods covered when not in-use.
- 2-303.11 Prohibition-Jewelry C: 0 pts. One employee wearing watch while preparing food. Food employees may not wear jewelry on hands or wrists while preparing food except for a single band ring. CDI: Employee removed watch.//2-402.11 Effectiveness-Hair Restraints C: Two employees wrapping silverware without wearing hair restraints. Food employees shall wear hair restraints when contacting clean utensils.
- 39 3-304.14 Wiping Cloths, Use Limitation C: Two quat sanitizer buckets on cook line stored on prep surfaces. One bucket at wait area soiled and at 0 ppm quat. One bucket at prep area soiled and at 0 ppm quat. Cloths for holding sanitizer towels shall be maintained with effective sanitizer and stored in a place to prevent contamination of food, equipment, utensils, linens, single service and single use articles. CDI: All buckets moved and replaced solutions with new sanitizer when addressed.
- 3-304.12 In-Use Utensils, Between-Use Storage C: 0 pts. Scoop for ice cream in 113F stagnant water. Scoop for butter and sour cream in stagnant water. During pauses in food dispensing, food dispensing utensils shall be stored: (D) in running water of sufficient velocity to flush particulates to the drain, if used with moist food such as ice cream or mashed potatoes; (F) in a container of water if the water is maintained at a temperature of at least 135F and the container is cleaned at a frequency specified under 4-602.11 (D)(7) which states (in-use utensils are intermittently stored in a container of water in which the water is maintained at 135F or more and the utensils and container are cleaned at least every 24 hours or at a frequency necessary to preclude accumulation of soil residues).
- 42 4-901.11 Equipment and Utensils, Air-Drying Required C: Stacks of containers stacked wet on clean utensil rack. Equipment and utensils shall be

completely air-dried after being washed, rinsed and sanitized.//4-903.11 (A), (B) and (D) Equipment, Utensils, Linens and Single-Service and Single-Use Articles-Storing - C: Employee dropped tongs on floor and, after picking them up, placed them on a cleaned steam table surface. Cleaned equipment shall be protected contamination. CDI: Manager sanitized steam table./ 2 oven racks and 3 breader station lids on floor. Equipment shall

be maintained at least 6 inches above the floor.

45 4-101.19 Nonfood-Contact Surfaces - C: 0 pts. Plastic trays used for carrying food to tables chipping finishes from edges and corners. Nonfood contact surfaces shall be constructed of smooth material. Replace when needed.//4-501.11 Good Repair and Proper Adjustment-Equipment - C: Caulk gaps inside of handwashing sink/splashguard to handwashing sink to left of prep sink by thaw cabinet. Shelf above prep table (used for seasoning storage) rusting. Left beverage machine ice bin lid bent. Equipment shall be maintained in good repair.

- 4-603.14 Wet Cleaning C, 4-603.16 Rinsing Procedures C: Employee cleaned knife by taking to prep sink and wiping with sanitizing towel and placing on knife rack. Manager stated the procedure was to clean knives with sanitizer towel and place back on knife rack. Food contact surfaces of equipment and utensils shall be washed with a detergent solution followed by a rinse prior to sanitizing. CDI: Cleaning procedure discussed with manager. Knife taken to dish room and cleaned properly and procedure was immediately adapted to wash, rinse and sanitize. Follow the wash, rinse and sanitize procedure for all clean-in-place food contact equipment (ex. slicer).
- 47 4-601.11 (B) and (C) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils C: 0 pts. Baked-on debris present inside of steam table on cook line. Lower shelf of clean utensil storage shelving with debris accumulation. Nonfood contact surfaces shall be cleaned as frequently as necessary.
- 49 5-205.15 (B) System maintained in good repair C: 0 pts. Backflow preventer cap is missing at canwash. Replace cap of backflow preventer (it looks like integral components are still present).
- 6-201.11 Floors, Walls and Ceilings-Cleanability C: Recaulk the prep sink next to the thaw box to the wall. Floors, walls and ceilings shall be easily cleanable.
- 6-303.11 Intensity-Lighting C: Lighting low in the following areas: to-go condiment storage at 1.4 ftcd and chemical storage area by customer restrooms at 8 ftcd. Increase these areas to 10 ftcd.//6-501.14 Cleaning Ventilation Systems, Nuisance and Discharge Prohibition C: Dusty vents throughout kitchen, employee restroom and women's restroom. Ventilation systems shall be maintained clean.