Food Establishment Inspection Report Score: 97 Establishment Name: ZESTO BURGERS & ICE CREAM Establishment ID: 3034012546 Location Address: 2600 NEW WALKERTOWN RD Date: 04 / 09 / 2019 Status Code: A City: WINSTON SALEM State: NC Time In: $\underline{12} : \underline{40} \overset{\bigcirc \text{am}}{\otimes \text{pm}}$ Time Out: $\underline{03} : \underline{15} \overset{\bigcirc \text{am}}{\otimes \text{pm}}$ 34 Forsyth Zip: 27101 County: . Total Time: 2 hrs 35 minutes GCDC, LLC Permittee: Category #: III Telephone: (336) 793-8011 FDA Establishment Type: Wastewater System:

✓ Municipal/Community

☐ On-Site System No. of Risk Factor/Intervention Violations: 3 No. of Repeat Risk Factor/Intervention Violations: 1 Foodborne Illness Risk Factors and Public Health Interventions Good Retail Practices Risk factors: Contributing factors that increase the chance of developing foodborne illness. Good Retail Practices: Preventative measures to control the addition of pathogens, chemicals, and physical objects into foods. Public Health Interventions: Control measures to prevent foodborne illness or injury. IN OUT N/A N/O Compliance Status CDI R VR IN OUT N/A N/O Compliance Status CDI R VR Supervision .2652 Safe Food and Water .2653, .2655, .2658 PIC Present; Demonstration-Certification by accredited program and perform duties 1 🛛 🗀 28 1 0.5 0 Pasteurized eggs used where required **Employee Health** 29 🗵 🗆 Water and ice from approved source Management, employees knowledge; responsibilities & reporting 2 🛛 🗆 3 1.5 0 Variance obtained for specialized processing 30 □ □ □ 🗵 1 0.5 0 \times Proper use of reporting, restriction & exclusion 3 1.5 0 **Food Temperature Control** .2653, .2654 Proper cooling methods used; adequate equipment for temperature control **Good Hygienic Practices** .2652, .2653 31 🗆 🗖 4 🛛 210 - -Proper eating, tasting, drinking, or tobacco use 1 0.5 0 🗆 🗆 5 П 1 0.5 0 No discharge from eyes, nose or mouth 1 0.5 0 🗆 🗆 Preventing Contamination by Hands .2652, .2653, .2655, .2656 34 🗵 🗆 1 0.5 0 - -Thermometers provided & accurate 6 □ 🗵 42880 Hands clean & properly washed Food Identification No bare hand contact with RTE foods or pre- $7 \square \square \square \square \square \square$ 3 1.5 0 approved alternate procedure properly followed 35 🔀 🗀 Food properly labeled: original container 210 - -8 🗵 210 - -Handwashing sinks supplied & accessible Prevention of Food Contamination .2652, .2653, .2654, .2656, .265 Approved Source .2653, .2655 Insects & rodents not present; no unauthorized 36 🗵 🗆 210000 9 🛛 🗆 Food obtained from approved source Contamination prevented during food 210 -37 🗵 🗆 preparation, storage & display 10 Food received at proper temperature 38 🗷 🗆 Personal cleanliness 1 0.5 0 11 🛛 🗀 Food in good condition, safe & unadulterated 39 🛛 🗀 Wiping cloths: properly used & stored 1 0.5 0 Required records available: shellstock tags, 12 🗆 21000 parasite destruction 1 0.5 0 40 🗆 🗆 🗷 Washing fruits & vegetables **Protection from Contamination** .2653, .2654 Proper Use of Utensils 13 \times Food separated & protected 3 15 **X** X 🗆 🗆 41 🖾 🗀 1 0.5 0 In-use utensils: properly stored 14 🗆 X Food-contact surfaces: cleaned & sanitized Utensils, equipment & linens: properly stored, dried & handled 105 🗙 🗆 🗆 42 🗆 🗷 Proper disposition of returned, previously served 15 🖂 🗀 210 reconditioned, & unsafe food Single-use & single-service articles: properly stored & used 43 🛛 🗆 1 0.5 0 Potentially Hazardous Food Tlme/Temperature 16 ☒ ☐ ☐ ☐ Proper cooking time & temperatures 3 1.5 0 - - -44 🛛 🗆 1 0.5 0 ... Gloves used properly **Utensils and Equipment** .2653, .2654, .2663 |17| □ 3 1.5 0 Proper reheating procedures for hot holding Equipment, food & non-food contact surfaces approved, cleanable, properly designed, 45 🛛 🗆 210 - \boxtimes 3 1.5 0 Proper cooling time & temperatures constructed, & used Warewashing facilities: installed, maintained, & used; test strips 19 🛛 🗀 🗀 3 1.5 0 Proper hot holding temperatures 46 🛛 🗆 1 0.5 0 3 1.5 0 Proper cold holding temperatures 47 🗆 🗷 Non-food contact surfaces clean 1 0.5 🗶 🗌 🔲 21 🔀 ☐ Proper date marking & disposition 3 1.5 0 **Physical Facilities** .2654. .2655. .2656 48 🔀 🖂 🖂 Time as a public health control: procedures & Hot & cold water available; adequate pressure 210 49 🔀 21000 Plumbing installed: proper backflow devices Consumer Advisory .2653 Consumer advisory provided for raw or 23 🗆 🗆 🔀 1 0.5 0 ... 50 🗷 🗆 21000 Sewage & waste water properly disposed undercooked foods **Highly Susceptible Populations** .2653 Toilet facilities: properly constructed, supplied 1 0.5 0 51 🛛 🗀 Pasteurized foods used; prohibited foods not & cleaned |24| □ | □ | 🔀 Garbage & refuse properly disposed; facilities 52 🗷 1 0.5 0 Chemical .2653, .2657 maintained 25 | | | | | | 53 🔀 10.50 Food additives: approved & properly used 1 0.5 0 Physical facilities installed, maintained & clean



Toxic substances properly identified stored, & used

Compliance with variance, specialized process, reduced oxygen packing criteria or HACCP plan

Conformance with Approved Procedures .2653, .2654, .2658

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Meets ventilation & lighting requirements; designated areas used

Total Deductions:

210 - -

	Commen	F000 E	Establishment Inspection Report						
Establishment Name: ZESTO BURGERS & ICE CREAM					Establishment ID: 3034012546				
Location Address: 2600 NEW WALKERTOWN RD					☑ Inspection ☐ Re-Inspection Date: 04/09/2019 Comment Addendum Attached? ☐ Status Code: A Water sample taken? ☐ Yes ☒ No Category #: III				
City: WINSTON SALEM State: NC									
County: 34 Forsyth Zip: 27101									
Wastewater System: Municipal/Community □ On-Site System Water Supply: Municipal/Community □ On-Site System					Email 1: alc@zestoburgers.com				
Permittee: GCDC, LLC					Email 2:				
Telephone: (336) 793-8011					Email 3:				
			Temp	erature O	bservatio	ns			
	С	old Hol	ding Tem	perature	is now 4	1 Degre	es or less		
Item ServSafe	Location Jospeh W. 3/11/21	Temp 0	Item Chkn Wing	Location Loboy		Temp I 37	tem	Location	Temp
Hot Water	3 Compartment Sink	117	Hot Dog	Loboy		37			
Quat Sani.	3 Compartment Sink	200	Ribs	Loboy		34			
Quat Sani.	Bucket	150	Beef	Walk in Co	oolerCooling	43			
Philly Steak	Final Cook	205	Chicken	Walk in Co	oolerCooling	43			
Burger	Final Cook	196	Hot Dog	Walk in Co	oler	41			
Tomato	Make Unit	40	Chili	Hot Holdin	g	156			
Cole Slaw	Make Unit	40	Ambient	Milk Coole	r	37			
ready	.11 Packaged and Unp to eat ribs in the walk i during storage, prepara	n cooler. F	ood shall be	protected fr	om cross co	ntaminatio	n by separatio	n of raw and re	eady to eat
in both	.11 Equipment Food-Co h drink machines. In ed as ice makers, shall be	quipment	such as ice b	ins and beve	erage dispen	sing nozz	es and enclose	ed components	
Lock Text							/ /	2	
Person in Cha	arge (Print & Sign): A	<i>Fii</i> legnon		Cash	ast	1	し, (<u>, </u>	
First Regulatory Authority (Print & Sign): Patteson				L Patteson	ast	2	2	_	
	REHS ID:	2744 - Pa	atteson, Iver	ly		Verificat	ion Required Dat	te: / /	
REHS (— Contact Phone Number:	(336)	703-31	4 1			•		

North Carolina Department of Health & Human Services • Division of Public Health • Environmental Health Section • Food Protection Program

DHHS is an equal opportunity employer.

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Establishment Name: ZESTO BURGERS & ICE CREAM Establishment ID: 3034012546

Observations and Corrective Actions

Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code.



- 3-501.15 Cooling Methods PF- Chili, chicken wings, and hot dogs that were cooling in the walk in cooler were wrapped in plastic wrap. When placed in cooling or cold holding equipment, food containers in which food is being cooled shall be loosely covered, or uncovered if protected from overhead contamination. CDI: The plastic wrap was loosened. 0pts.
- 42 4-901.11 Equipment and Utensils, Air-Drying Required C- Wet stacking observed on two stacks of clean utensils. After washing and sanitizing, equipment and utensils shall be air-dried prior to stacking. 0pts.
- 4-601.11 (B) and (C) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils C- Additional cleaning is needed on the following: dry storage shelving, shelving in the walk in cooler, and the shelving above the three compartment sink. Non food contact surfaces of equipment shall be maintained clean. Opts.



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