Food Establishment Inspection Report Score: 92 Establishment Name: CHURCH'S CHICKEN Establishment ID: 3034012269 Location Address: 1301 PATTERSON AVE Date: 10 / 10 / 2019 Status Code: A City: WINSTON SALEM State: NC Time In: 01 : 05 am pm Time Out: Ø 3 : 4 Ø ⊗ pm Zip: 27105 34 Forsyth County: . Total Time: 2 hrs 35 minutes **QSR HOSPITALITY LLC** Permittee: Category #: III Telephone: (336) 723-3310 FDA Establishment Type: Fast Food Restaurant Wastewater System: 

✓ Municipal/Community 

✓ On-Site System No. of Risk Factor/Intervention Violations: 5 No. of Repeat Risk Factor/Intervention Violations: 2 Foodborne Illness Risk Factors and Public Health Interventions Good Retail Practices Risk factors: Contributing factors that increase the chance of developing foodborne illness. Good Retail Practices: Preventative measures to control the addition of pathogens, chemicals, and physical objects into foods. Public Health Interventions: Control measures to prevent foodborne illness or injury. IN OUT N/A N/O Compliance Status CDI R VR IN OUT N/A N/O Compliance Status CDI R VR Supervision .2652 Safe Food and Water .2653, .2655, .2658 PIC Present; Demonstration-Certification by accredited program and perform duties 1 🛛 🗀 28 1 0.5 0 Pasteurized eggs used where required **Employee Health** 29 🛛 🗆 Water and ice from approved source Management, employees knowledge; responsibilities & reporting 2 🛛 🗆 3 1.5 0 Variance obtained for specialized processing 30 □ □ □ ⊠ 1 0.5 0  $\times$ П Proper use of reporting, restriction & exclusion 3 1.5 0 **Food Temperature Control** .2653, .2654 Proper cooling methods used; adequate equipment for temperature control **Good Hygienic Practices** .2652, .2653 1 0.5 0 31 🛛 🗆 4 🗆 🛮 Proper eating, tasting, drinking, or tobacco use 32 ⊠ | □ | □ | Plant food properly cooked for hot holding 1 0.5 0 🗆 🗆 5 П 10.50 - -No discharge from eyes, nose or mouth 1 0.5 0 🗆 🗆 Preventing Contamination by Hands .2652, .2653, .2655, .2656 34 🗵 🗆 1 0.5 0 - -Thermometers provided & accurate 420 ---6 | X | 🗆 Hands clean & properly washed Food Identification No bare hand contact with RTE foods or pre-X 3 1.5 0 approved alternate procedure properly followed 35 🔀 🗀 Food properly labeled: original container 210 - -8 🗵 210 - -Handwashing sinks supplied & accessible Prevention of Food Contamination .2652, .2653, .2654, .2656, .265 **Approved Source** .2653, .2655 Insects & rodents not present; no unauthorized 36 🗵 🗆 210000 9 🛛 🗆 Food obtained from approved source Contamination prevented during food 210 -37 🗵 🗆 preparation, storage & display 10 Food received at proper temperature 38 🗷 🗆 Personal cleanliness 1 0.5 0 11 🛛 🗀 Food in good condition, safe & unadulterated 39 🗆 🗷 Wiping cloths: properly used & stored 1 0.5 🗶 🗆 🗆 Required records available: shellstock tags, 12 🗆 21000 parasite destruction 1 0.5 0 40 🗆 🗆 🗷 Washing fruits & vegetables **Protection from Contamination** .2653, .2654 Proper Use of Utensils 13 🔲 🔀 Food separated & protected **X** 0.5 0  $\square$  **X** 41 □ | 🔀 In-use utensils: properly stored 14 🗆 X Food-contact surfaces: cleaned & sanitized Utensils, equipment & linens: properly stored, dried & handled 1 0.5 0 42 🛛 🗆 Proper disposition of returned, previously served 15 🖂 🗀 210 reconditioned, & unsafe food Single-use & single-service articles: properly stored & used 43 🛛 🗆 1 0.5 0 Potentially Hazardous Food Tlme/Temperature 16 ☒ ☐ ☐ ☐ Proper cooking time & temperatures 3 1.5 0 - - -44 🛛 🗆 1 0.5 0 ... Gloves used properly **Utensils and Equipment** .2653, .2654, .2663 17| 🗆 3 1.5 0 Proper reheating procedures for hot holding Equipment, food & non-food contact surfaces approved, cleanable, properly designed, 45 🗆 🗷  $\boxtimes$ 3 1.5 0 Proper cooling time & temperatures constructed, & used Warewashing facilities: installed, maintained, & used; test strips 19 🗆 Proper hot holding temperatures 46 🛛 🗆 1 0.5 0 20 🖂 3 1.5 0 Proper cold holding temperatures 47 🗆 🗷 Non-food contact surfaces clean 21 🖾 🗀 🗀 ☐ Proper date marking & disposition 3 1.5 0 **Physical Facilities** .2654. .2655. .2656 48 🔀 🖂 🖂 Time as a public health control: procedures & Hot & cold water available; adequate pressure 210 49 21000 Plumbing installed: proper backflow devices Consumer Advisory .2653 Consumer advisory provided for raw or 23 🗆 🗆 🔀 1 0.5 0 ... 50 🗷 🗆 Sewage & waste water properly disposed undercooked foods **Highly Susceptible Populations** .2653 Toilet facilities: properly constructed, supplied 1 0.5 0 51 🛛 🗀 Pasteurized foods used; prohibited foods not & cleaned |24| □ | □ | 🔀 Garbage & refuse properly disposed; facilities maintained 52 🛛 🗆 1 0.5 0 Chemical .2653, .2657 25 | | | | | | 53 🗆 🗷 Food additives: approved & properly used 1 0.5 0 Physical facilities installed, maintained & clean



|27| 🗆 | 🗆 | 🔀

Toxic substances properly identified stored, & used

Compliance with variance, specialized process, reduced oxygen packing criteria or HACCP plan

Conformance with Approved Procedures .2653, .2654, .2658

26 □ | 🖾 | □



1 0.5 0

54

Meets ventilation & lighting requirements; designated areas used

**Total Deductions:** 

21 🗶 🗙

210 - -

|                                                                                                                                                  | Commen                                                                                                                                    | t Adde                                                                | ndum to                                                                                                                                                                          | Food Es                                                                         | <u>stablishr</u>                                                                   | <u>nent Ins</u>                                                     | pection                                                                                  | <u>Report</u>                                                       | •                                                                |                                      |
|--------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|------------------------------------------------------------------------------------|---------------------------------------------------------------------|------------------------------------------------------------------------------------------|---------------------------------------------------------------------|------------------------------------------------------------------|--------------------------------------|
| Establishme                                                                                                                                      | ent Name: CHURCH'S                                                                                                                        | CHICKEN                                                               |                                                                                                                                                                                  |                                                                                 | Establish                                                                          | ment ID: 30                                                         | )34012269                                                                                |                                                                     |                                                                  |                                      |
| Location A City: WINS County: 34                                                                                                                 |                                                                                                                                           | ate: NC                                                               | ☑ Inspection       ☐ Re-Inspection       Date: 10/10/2019         Comment Addendum Attached?       ☐ Status Code: A         Water sample taken?       ☐ Yes ☒ No Category #: III |                                                                                 |                                                                                    |                                                                     |                                                                                          |                                                                     |                                                                  |                                      |
| Wastewater System:   Municipal/Community □ On-Site System  Water Supply:   Municipal/Community □ On-Site System  Permittee:  QSR HOSPITALITY LLC |                                                                                                                                           |                                                                       |                                                                                                                                                                                  |                                                                                 | Email 1: sbutler@mskcompanies.com Email 2:                                         |                                                                     |                                                                                          |                                                                     |                                                                  |                                      |
| Telephone                                                                                                                                        | : (336) 723-3310                                                                                                                          |                                                                       |                                                                                                                                                                                  |                                                                                 | Email 3:                                                                           |                                                                     |                                                                                          |                                                                     |                                                                  |                                      |
|                                                                                                                                                  |                                                                                                                                           |                                                                       | Temp                                                                                                                                                                             | erature Ol                                                                      | bservatior                                                                         | ns                                                                  |                                                                                          |                                                                     |                                                                  |                                      |
|                                                                                                                                                  |                                                                                                                                           |                                                                       | ding Tem                                                                                                                                                                         | •                                                                               | is now 4'                                                                          | _                                                                   |                                                                                          |                                                                     |                                                                  | _                                    |
| Item<br>ServSafe                                                                                                                                 | Location<br>Pamela Miller 7-3-24                                                                                                          | Temp<br>00                                                            | Item<br>Ckn breast                                                                                                                                                               | Location<br>Final                                                               |                                                                                    | Temp Iten<br>183                                                    | ı L                                                                                      | Location                                                            |                                                                  | Temp                                 |
| Hot water                                                                                                                                        | 3 comp sink                                                                                                                               | 121                                                                   | Ckn leg                                                                                                                                                                          | Final                                                                           |                                                                                    | 196                                                                 |                                                                                          |                                                                     |                                                                  |                                      |
| Quat sani                                                                                                                                        | 3 comp sink - ppm                                                                                                                         | 400                                                                   | Corn cob                                                                                                                                                                         | Thawing - v                                                                     | walk-in cooler                                                                     | 30                                                                  |                                                                                          |                                                                     |                                                                  |                                      |
| Mashed                                                                                                                                           | Hot holding                                                                                                                               | 149                                                                   | Cheese                                                                                                                                                                           | Walk-in cod                                                                     | oler                                                                               | 37                                                                  |                                                                                          |                                                                     |                                                                  |                                      |
| Green beans                                                                                                                                      | Hot holding                                                                                                                               | 146                                                                   | Mac n chz                                                                                                                                                                        | Walk-in cod                                                                     | oler                                                                               | 38                                                                  |                                                                                          |                                                                     |                                                                  |                                      |
| Mac and chz                                                                                                                                      | Hot holding                                                                                                                               | 150                                                                   |                                                                                                                                                                                  |                                                                                 |                                                                                    |                                                                     |                                                                                          |                                                                     |                                                                  |                                      |
| Corn                                                                                                                                             | Hot holding                                                                                                                               | 147                                                                   |                                                                                                                                                                                  |                                                                                 |                                                                                    | '                                                                   |                                                                                          |                                                                     |                                                                  |                                      |
| Slaw                                                                                                                                             | Reach-in cooler                                                                                                                           | 40                                                                    |                                                                                                                                                                                  |                                                                                 |                                                                                    |                                                                     |                                                                                          |                                                                     |                                                                  |                                      |
| contact<br>walk-in                                                                                                                               | 15 (A) Gloves, Use Lir<br>t utensils to remove fu<br>cooler to remove add<br>, single-use gloves sh                                       | lly cooked<br>itional chic                                            | chicken fron<br>cken, and co                                                                                                                                                     | n fryer. / Foo<br>ntinuing to w                                                 | d employee l<br>ork with raw                                                       | breading rav<br>chicken with                                        | v chicken at b<br>out changing                                                           | oreading s<br>g gloves a                                            | tation and<br>nd washing                                         | going to<br>g hands.                 |
| person                                                                                                                                           | er purpose, and discar<br>-in-charge and person                                                                                           | ı-in-charge                                                           | e educated fo                                                                                                                                                                    | od employee                                                                     | e to remove (                                                                      | gloves and w                                                        | vash hands.                                                                              |                                                                     |                                                                  |                                      |
| Hardne<br>sanitize<br>sanitize<br>meet th<br>Lock instruct                                                                                       | 114 Manual and Mechess - P Containers use ed. / Employee stated er used in a sanitizing ne criteria specified un tions (for quat sanitize | ed for chick<br>to wash w<br>solution fo<br>der § 7-20<br>r used is 1 | cen not fully s<br>ith soapy wa<br>or a manual c<br>04.11 Sanitize<br>minute cont                                                                                                | submerged ir<br>ter, submerg<br>or mechanica<br>ers, Criteria,<br>act time). CE | n sanitizer or<br>ed into sanit<br>I operation a<br>shall be used<br>II: Education | flipped so the izer and rins toontact time in accordal and all item | nat side out of<br>the with water<br>thes specified of<br>the with the last on drainbook | f sanitizer<br>after sanit<br>under ¶ 4-<br>EPAregist<br>ard cleane | could be ptizing. A ch<br>-703.11(C)<br>ered label<br>ed and san | nemical<br>) shall<br>use<br>nitized |
| metal o                                                                                                                                          | ly. // 4-602.11 Equipme<br>containers. / Grease at                                                                                        |                                                                       | bris on meta                                                                                                                                                                     | l containers,                                                                   |                                                                                    |                                                                     |                                                                                          |                                                                     |                                                                  |                                      |
| Person in Cha                                                                                                                                    | rge (Print & Sign):                                                                                                                       |                                                                       | ot.                                                                                                                                                                              |                                                                                 | oot                                                                                |                                                                     |                                                                                          |                                                                     |                                                                  |                                      |
| First Regulatory Authority (Print & Sign):  WHITLE                                                                                               |                                                                                                                                           |                                                                       |                                                                                                                                                                                  |                                                                                 | ast                                                                                | <u>Chris</u>                                                        | Willy                                                                                    | luz 1                                                               | 2GM5                                                             |                                      |
| REHS ID: 2610 - Whitley, Christy                                                                                                                 |                                                                                                                                           |                                                                       |                                                                                                                                                                                  |                                                                                 |                                                                                    | Verification                                                        | Required Date                                                                            |                                                                     |                                                                  |                                      |
| REHS C                                                                                                                                           |                                                                                                                                           | (336)                                                                 | 703-31                                                                                                                                                                           | 5 7                                                                             |                                                                                    | _                                                                   |                                                                                          |                                                                     |                                                                  |                                      |
|                                                                                                                                                  | orth Carolina Department of I                                                                                                             |                                                                       | on Continue A F                                                                                                                                                                  |                                                                                 | Health ● Environtunity employer.                                                   | onmental Health                                                     | Section • Food                                                                           | d Protection F                                                      | 'rogram                                                          | (CPH)                                |

DHHS is an equal opportunity employer.

Page 2 of \_\_\_\_\_ Food Establishment Inspection Report, 3/2013

Establishment Name: CHURCH'S CHICKEN Establishment ID: 3034012269

#### **Observations and Corrective Actions**

Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code.



- 3-501.16 (A)(1) Potentially Hazardous Food (Time/Temperature Control for Safety Food), Hot and Cold Holding P Repeat. Several pieces of chicken (118-145F) on sheet pans and container of french fries (118-142F) and fried okra (129-137F) extending outside of heat lamps over fryers, measuring less than 135F. Maintain foods and food containers fully under heat lamp. Potentially hazardous food (time/temperature control for safety food shall be maintained at 135F and above. CDI: All voluntarily discarded.
- 7-102.11 Common Name-Working Containers PF Bucket holding wet wiping cloths not labeled as sanitizer. Working containers used for storing poisonous or toxic materials such as cleaners and sanitizers taken from bulk supplies shall be clearly and individually identified with the common name of the material. CDI: Solution discarded due to low concentration.
- 3-304.14 Wiping Cloths, Use Limitation C One wet wiping cloth bucket being stored on top of reach-in freezer, with open ingredients of food being stored in front of sanitizer bucket. / One bucket of wiping cloths being stored above single-use items on dry storage shelving at upright freezer. Cloths in-use for wiping counters and other equipment surfaces shall be: (1) Held between uses in a chemical sanitizer solution at a concentration specified under § 4-501.114; and (2) Laundered daily as specified under ¶ 4-802.11(D).
- 3-304.12 In-Use Utensils, Between-Use Storage C Repeat. Tongs being stored in reach-in freezer on soiled shelving, between equipment with greasy residue, between equipment under hot lamps with grease and food residue, and hanging on side of hot hold equipment where it can be contaminated by hands. Between uses, utensils used for dispensing shall be stored with their handles above the top of the food within containers or equipment that can be closed; on a clean portion of the food preparation area or cooking equipment; or in a separate clean container stored to prevent contamination.
- 45 4-501.11 Good Repair and Proper Adjustment-Equipment C Repeat. The following equipment requires repair/replacement: torn gasket to upright freezer, walk-in cooler and reach-in cooler door; damaged top panel of ice machine; walk-in cooler door with rust build up; damaged finish on coated shelving and on door panel in upright freezer; and rust build up on legs of three- compartment sink. Equipment shall be maintained cleanable and in good repair.
- 4-601.11 (B) and (C) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils C Repeat. Additional cleaning needed throughout establishment on nonfood-contact surfaces to include: condenser fan guards and attachments, all shelving, dunnage racks and rolling racks in walk-in cooler; underside of fryers and heat lamps to remove heavy grease build up; rolling container and clean utensil shelving. Nonfood-contact surfaces of equipment shall be kept free of an accumulation of dust, dirt, food residue, grease deposits, and other debris.
- 6-201.13 Floor and Wall Junctures, Coved, and Enclosed or Sealed C // 6-501.11 Repairing-Premises, Structures, Attachments, and Fixtures-Methods C Repeat. // 6-201.11 Floors, Walls and Ceilings-Cleanability C Low floor grout in areas throughout, allowing for food and water to pool. / Wall and/or trim damaged in several areas around door frames, in walk-in cooler, around old freezer, etc that needs to be repaired. / Base tiles damaged in walk-in cooler. / Cove base removed/damaged in several locations. / Clean and seal gap between wall and 3 compartment sink. Physical facilities shall be cleanable and in good repair. Juncture between wall and floor needs to be coved and sealed. // 6-501.12 Cleaning, Frequency and Restrictions C Repeat. Extensive cleaning needed throughout establishment on floors and walls to include under equipment at front line and shelving throughout, around breading station and at three compartment sink. Physical facilities shall be cleaned as often as necessary to be maintained.





Establishment Name: CHURCH'S CHICKEN Establishment ID: 3034012269

Observations and Corrective Actions
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